



## Leverage industry best practices for SLA savings and increased profit

OcularIP + OAR is the best way to manage service level agreements (SLAs) and prevent profit drain. We're not just saying that, either – we've helped many customers save tens of thousands of dollars often with just a simple change.

- Reduce the SLA credits to AT&T, T-Mo and all MSAs with restrictive SLAs
- Save on: gross margins, improve free cash flow
- Optimize availability calculations, use your most advantageous SLA category
- Reflect your true service delivery performance to customers

Here are the results from a real customer the first month using OcularIP and leveraging the OAR workflow process:

- AT&T Wireline Report - Before: 0 / 52 circuits PASS (0%) After: 49 / 50 circuits PASS (98%!)
- AT&T CSBH Report Report – 25% Reduction in FAILS with a 40% Reduction in SLA Credits!
- Current OcularIP clients experienced an additional 10% savings just by leveraging new reports!
- Plus new enhancements saved hours in monthly issue impact analysis reporting!

## OcularIP's Availability Analytics options + best practices + 60 minutes = massive savings!

**Don't let easy-to-fix issues keep costing you time and money.**

Reach out today to learn how you can be our next big success story.